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Conflict Resolution Resource

Communicating and Resolving Conflicts with Care

<https://myfci.ca/communicating-with-your-international-student-a-guide-to-resolving-issues/>

This resource gives you examples of how to frame your words to focus on the positive when addressing difficult conversations.

Each examples in the guide follow the same pattern through each challenging conversation:

1. Begin on a Positive Note
2. Share Your Observations Thoughtfully
3. Be Patient and Encourage Their Viewpoint
4. Offer Solutions and Welcome Their Input
5. Aim for a Solution that Works for Both of You